



Name:

Company:

Account Manager:

Software Program:

Version:

Installation Date:

Annual Project Expenditures:

1. In terms of service to your account, how do you rank OMNIOS (scale of 1-10, 10 being the highest)?

1	2	3	4	5	6	7	8	9	10
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Comments:

2. In terms of results delivered to your account, how do you rank OMNIOS (scale of 1-10, 10 being the highest)?

1	2	3	4	5	6	7	8	9	10
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Comments:

3. How do you rank OMNIOS's strategic counsel to your account (scale of 1-10, 10 being the highest)?

1	2	3	4	5	6	7	8	9	10
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Comments:

4. In terms of billing and reporting process, how do you rank OMNIOS (scale of 1-10, 10 being the highest)? (i.e. accuracy, complete with details, timely)

1	2	3	4	5	6	7	8	9	10
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Comments:

5. What are your expectations of the OMNIOS partnership?

6. Are we meeting these expectations?

7. Are the objectives still on target or have they changed?

8. If so, has OMNIOS' program and focus changed appropriately?

9. Are you happy with the level of involvement by senior OMNIOS partners on your account?

10. In what way would you like to see more involvement from senior OMNIOS partners?

performance?

highest)?

10

currently face?



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